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KEEP YOUR NEIGHBORHOOD SAFE, CALL 811 BEFORE YOU DIG

It was a simple project – plant a bougainvillea. It ended with fire trucks, emergency medical services technicians, an ambulance, a gas company emergency response vehicle and a gas company employee!

That homeowner hit a gas line buried in his yard when he thrust a post-hole digger 22 inches into the ground. That's not the way to find utilities in your yard. The better way is to call 811 before digging.

Why call 811?
Calling 811 starts the process of getting underground utility lines in your yard marked for free.

When do I call?
Two full business days before digging. Write down the ticket number you're given for later use.

Day you want to dig	Day to call
Sat/Sun	Wed
Mon	Wed
Tues	Thur
Wed	Fri
Thur	Mon
Fri	Tues

What happens after I call?
Utilities send locators to mark their underground lines in your yard with paint and flags. The color tells what type of utility is buried. Marks are good for 30 calendar days. If your project lasts longer or the marks aren't visible, call 811 again.

Where can I dig?
The actual utility lines may not run directly below the marks. Dig carefully within 24 inches of the marks.

What if there are no locate marks?
There may not be any underground lines on your property. If you give us your e-mail address, we will forward the responses each utility provides. Those responses can be clear, marked or not marked and why. You can also check this information at www.sunshine811.com by clicking on Positive Response or call (800) 852-8057. Utilities that do not respond are automatically sent a second notice.

What should I do if I hit an underground utility?
Stop digging and notify the utility company that owns the line – even if it's only a scrape or crease. Covering up the line could lead to a future break or leak that is difficult to detect.

Scan the code below for more information or visit www.sunshine811.com.